

## **Effectiveness of 2009/10 Money Skills Training**

We continually monitor our service in order to find out the true nature of added value achieved by participants as a direct result of our workshops.

Participants who have successfully accomplished various tasks as a direct result of attending our workshops held in 2009/10.		
Achievements	Up to 3	Up to 12
	months after	month after
	training	training
Opened a bank or similar account	84%	57%
Set up a direct debit	80%	63%
Paid bills (e.g. rent) on time	84%	68%
Reduced rent or other arrears (of those who had arrears)	72%	68%
Kept/organised their financial records	80%	68%
Made a budget	84%	73%
Stayed within their budget	92%	63%
Organised their shopping	88%	57%
Saved some money	80%	52%
Chose between types of credit	68%	63%